WHAT IS TRUSTMARK?

TrustMark is the Government backed initiative to help consumers find reliable and trustworthy tradesmen to carry out repairs, inside and outside the home.

It is already widely supported by consumer protection organisations and the building industry.

TrustMark is a not-for-profit company.

TRUST MARK
Government Endorsed Standards
www.trustmark.org.uk

- ✓ APPROVED TRADESMEN
- ✓ ON-SITE INSPECTED
- ✓ PEACE OF MIND

TRADES COVERED BY TRUSTMARK INCLUDE:

- Appliance Repair Technicians
- Bathroom Specialists
- Bedroom Specialists
- Builders – General
- Carpenters & Joiners
- Conservatory Erectors
- Damp, Timber Treatment & Waterproofers
- Drain Maintenance & Repairs
- Driveways & Patios (hardscaping)
- Electricians
- Fence Installers
- Floor Covering Installers
- Garden Landscapers
- Glaziers
- Heating Engineers
- Kitchen Specialists
- Leadwork Specialists
- Painters & Decorators
- Plasterers
- Plumbers
- Roofers
- Security Engineers
- Tilers

FOR MORE INFORMATION

Visit www.trustmark.org.uk or contact our telephone helpline on 01344 630 804 to find trusted tradesmen.

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THE BENEFITS OF USING A TRUSTMARK TRADESMAN

Every firm's technical skills have been independently checked through on-site inspections.

Quality of work, trading practices and customer satisfaction monitored.

Checks on trading records and firms' financial status.

Firms are able to offer an insurance backed warranty.

Clear and user friendly complaints procedure should you need it.

HOW DO I FIND A TRUSTMARK TRADESMAN?

1
Log on to www.trustmark.org.uk

2
Enter your postcode or search by company name.

3
Select the trade you require.

4
You will be shown:
- your local tradesmen
- their names
- their contact details
- and location maps

If you do not have internet access, contact our telephone helpline on 01344 630 804.

WHAT PEOPLE SAY ABOUT TRUSTMARK

"What I like about TrustMark is that it imposes standards over and above the norm."
Paul Ramsden
Deputy Chief Executive, Trading Standards Institute

"Which? supports TrustMark through its scheme of providing access to good quality and reputable tradesmen."
Peter Vicary-Smith
Chief Executive, Which?

"I found it so easy to find a local TrustMark inspected tradesman to help me with my damaged roof. I now only use TrustMark firms to help me do any work around my home."
Mrs Claire Quinn
Taunton